

At 4X Wealth Financial Services, we are committed to resolving your concerns quickly and fairly. If you have any complaints or feedback about our services, please contact our designated Grievance Redressal Officer:

Bhavesh Ravindrakumar Sethiya
CEO & Grievance Officer
Mobile: +91 77180 66586
Email: support@4xwealthfinancialservices.com

How to Submit a Grievance

- Send a detailed description of your issue by email, including your name, account details(PAN or Aadhar Card), and any supporting documents.
- Alternatively, call or send a WhatsApp message to the mobile number above with a brief summary and request that we call you back.

What Happens Next

- Acknowledgment – We will acknowledge receipt of your grievance within two business days.
- Investigation – Your concern will be investigated by our team in coordination with the relevant department.
- Resolution – We aim to provide a written response with our findings and proposed resolution within thirty days of acknowledgment.

Escalation Process

If you are not satisfied with the outcome, you may escalate your grievance by sending an email to bhaveshsethiya@4xwealthfinancialservices.com with “Escalation – Grievance Redressal” in the subject line. An independent review committee will examine your case and respond within fifteen days.

Our Commitment

We treat every grievance with confidentiality and impartiality. Our goal is to ensure your complete satisfaction and maintain the highest standards of service. If you have any questions about this process, please reach out to Mr. Sethiya using the contact details above.